



Christmas and New Year Homeless Services in Leicester

16th December 2019 – 2nd January 2020 (V.1.1 17/12/19)

The Lighthouse, NTCG, Melbourne Road, Leicester, LE2 0DR

Hosting a **free three course Christmas Meal**, accompanied by good company, fun, games and of course Christmas Carols.

Open: 1pm on the 21st December 2019.

Help the Homeless Leicester

Our charity shop where people can drop in for snacks and drinks or clothing etc. will be closed 24th, 25th, 26th and the 31st Dec, 1st and 2nd Jan.

The weekly **meal on weds evening at 7pm** on the market will still run Xmas day with a special Xmas meal on New Year's Day (Turkey, mince pies, presents etc)

No.5, 5 Hill Street, Leicester, LE1 3PT Tel: 0116 478 2017

This service is normally for clients who are referred or registered with the Centre but will operate flexible access arrangements over the Xmas and New Year period.

Normal Opening times Monday to Thursday 8.00am-3.30*pm & Fridays 8.00am-3.00pm
(8.00am-*3pm Xmas Eve and New Year's Eve)

Weekends No Service: Closed

Closed: Xmas Day, Boxing Day Thursday 26th Dec and Wednesday 1st January 2020. Normal service resumes on Thursday 2nd January 2019.

The Dawn Centre, Conduit Street - Tel: 0116 221 2770

The Centre will be open throughout the Christmas period offering advice, support and assistance to those who are homeless. No alcohol is allowed on the premises.

Open: Every day

The Case Restaurant, 4 - 6 Hotel Street (Organised by The Bridge)

Providing a friendly warm environment from **12.30pm - 2.30pm on Christmas Day, with Christmas dinner** provided for people rough sleeping, sofa surfing or who are vulnerably housed. Please feel free to come along and enjoy yourself.

The Bridge Homelessness to Hope, 43 Melton Street, Leicester, LE1 3NB

Open: Monday to Saturday **breakfast** session from **6am-8am**. Hot food service **Thursday 26th Dec & 2nd Jan from 6.30pm- 8pm & Sunday 22nd & 29th Dec 3.00pm – 5pm**. Providing hot food and drinks with a warm and friendly place to meet and chat.

Homeless Healthcare Service (provided by Inclusion 'Healthcare Social Enterprise')

Dawn Centre, Conduit Street - Tel: 0116 221 2780

GP Access arrangements: at Dawn Centre, normal service until Friday 21st Dec.

There will be no clinics at Dawn centre the week beginning 23rd December until normal service resumes Monday 6th January 2020.

All services will be provided at Charles Berry House, 45 East Bond Street. LE1 4SX Booking from 8am at Charles Berry House.

We will be closed on Christmas day and Boxing day and New Year's Day at Charles Berry House

We will be closed from 4pm on Christmas Eve and New Year's Eve at Charles Berry House.

Monday 23rd December and Friday 3rd Jan 2020, we will be open at Charles berry House until 7pm

No Dawn Centre clinic from Monday 23rd Dec until Friday 3rd Jan 2020 inclusive.

Normal service will resume from Monday 6th Jan 2020.

If you need a doctor outside of surgery hours, please telephone 111 or in an emergency, dial 999.

Closed: Weekends, Xmas Day, Boxing Day Thursday 26th Dec and New Year's Day

Centre Project, 1 Alfred Place, off Granby Street (Opp. Mercure 'The Grand Hotel') - Tel: 0116 255 4013

A warm & welcoming drop-in centre - provides a range of social activities including affordable food & drinks for vulnerable people, practical support, computers and sign posting as well as support and advice.

Food is normally served between 12.30pm and 1.45pm. – Cost £2.50 for two courses

Open: Tuesday 17th Dec 12pm – 5pm (drop-in), Thursday 19th Dec 12pm-5pm (drop-in) Friday 20th Dec 12pm- 5pm (drop-in) and **Christmas Eve 24th Dec 12pm-3pm**

Closed from 25th December until Monday 6th Jan 2020 (Normal service resumes)

Homeless Mental Health Service (Leicestershire Partnership NHS Trust) Dawn Centre, Conduit Street - Tel: 0116 295 8442

daily drop-in clinic at the Dawn Centre, Y Support Project (Healthcare Suite) 9-12 (last appointment 11am)

Provides daily drop-in self-referral for mental health assessment / support & access to mental health services for homeless people (age 16+) - at the Healthcare suite within The Y Support project at the Dawn Centre, Conduit Street, Leicester, LE2 0JN:

Open: Monday to Friday 9am – 12 noon

Hostel and other outreach visits by pre-arranged appointment (telephone to arrange).

Telephone contact / support and other visits available 8.30am – 4.30pm normal weekdays.

Open: Dec 24th (Christmas Eve), 27th, 30th & 31st (New Year's Eve)

Closed: 25th, 26th Dec & 1st Jan (Bank holidays and weekends) - Normal service resumes Thursday 2nd Jan 2020.

When no service is available – emergency access/ support via GP or Leicester Royal Infirmary (LRI) Urgent Care Centre, or telephone LPT / Turning Point crisis support line on 0808 800 3302, 24/7 (mental health support/advice).

Triangle, Holy Trinity Church, Trinity Hall, Trinity Lane, off Upper King Street.

Normally every Friday night: doors open 7pm serving at 7.30pm for a hot meal / sandwiches.

Open Friday 20th Dec -Triangle Christmas Party hosted in Holy Trinity Church 2 Upper King St.

Closed on Friday 27th Dec.

Open Hands Compassion Centre Units 1 & 3, 23-25 Highfield Street, Leicester, LE2 1AB

Provide emergency practical help, advice, skills training and mentoring opportunities to those who are on low income and/or disadvantaged in Leicester.

Open: Until and including Tuesday 17th December. Our Christmas Pie Night is at 7pm which is open to anyone in need of a free hot meal.

Closed: Wednesday 18th December 2019 until Monday 6th January 2020. Our Food Store, Drop-In and Pie Night will re-open on Tuesday 7th January 2020.

The Full Gospel Mission from Coalville - Opposite New Walk Museum on Princess Road West Cul-de-Sac. Monday 23rd Dec (7pm – 7.45pm) **servicing soup, sandwiches, snacks, hot drinks and clothing.** Not serving on **Mon 30th Dec**

The Y Support Project, Dawn Centre, Conduit Street. Tel 0116 221 2787

Direct access day centre for the homeless and those vulnerably housed, offering advice & support, practical help and one-to-one tailored support. (Financial advice/support Wed 9am – 1pm from Moneywise Plus). (I.T./Universal Credit Support Mondays 9.30 – 12.30)

Service **open Monday -Friday 8am – 1pm** (8am – 10am drop-in, 10am-1pm one-to-one support) Support, advice and signposting with seeking accommodation.

Breakfasts from 8am – 9am for rough sleepers, those of no fixed abode and vulnerably housed.

Hot lunches served 12.30 – 1.30/2pm for those rough sleeping or in Emergency accommodation.

Open as normal up to and including Christmas Eve 24th, Open Friday 27th, and New Year's Eve 31st Dec as normal. Closed 25th December

Extra Service: Open for Brunch 10am -12 midday:

Sunday 22nd December

Boxing Day Thursday 26th December

Sunday 29th December

New Year's Day, Wednesday 1st January 2020

Normal service resumes Thursday 2nd Jan 2020.

Midland Langar Seva Society, Market Place South, opposite Dolphin Square

Providing a hot meal including pasta, pizzas, fruit alongside hot drinks and snacks.

Over the Xmas period we will provide our normal Langar Seva with no interruptions: every Tuesday, Friday and Saturday 7pm to 8pm and every Sunday 5pm to 6pm in the Leicester market.

Eat 'n' Meet underneath St James 'The Greater Church' - entrance through St James' Terrace, Tel: 07989 698 483

Providing a hot lunch, hot and cold drinks, biscuits, recreational activities, and a safe, warm and friendly environment. Open to people who are homeless, rough sleeping and socially isolated.

Open every Saturday 11.15am to 12.45 pm

Open: Saturdays 21st December and 28th December, from 11.15am – 12.45pm

Sound Café at St Martins House, 7 Peacock lane, (in The Grand Hall)

Sound Café Leicester offers a safe creative space for adults who are homeless, vulnerable or socially isolated, to engage in singing, art, poetry and chat. Providing light refreshments (tea/coffee/juice/cake/biscuits/fruit).

Operates on Wednesdays 1.15pm-2.45pm. For those who want to attend there is also choir practice in Leicester Cathedral from 3.00pm-3.45pm.

Open Wednesday 18th December 2019 at The Grand Hall, St Martin's House

Closed Wednesday 25th December 2019 and Wednesday 1st January 2020.

Re-opens Wednesday 8th January 2020 at The Grand Hall, St Martin's House

Housing Options, Customer Service Centre, 91 Granby Street, Tel: 0116 454 1008

The Housing Options Service offers information, advice and assistance on a wide range of housing matters, including help for those who are threatened with homelessness and Single Access and Referral Service for those who need emergency temporary accommodation.

Open to customers at Customer Service Centre: 8.30am – 5pm Mondays, Tuesday, Wednesday & Thursday, and 8.30am – 4.30pm Friday.

With regard to the Customer Service Centre (Both Phone Lines and Granby Street Centre) our opening hours are as follows:

Phone Lines

23th December 8-6pm

24th December 8-4pm

25th December closed

26th December closed

27th December closed

30th December 8-6pm

31st December 8-4pm

1st January closed

2nd January 8-6pm

3rd January 8-6pm

Face to Face centre

23th December 8.30 – 5pm

24th December 8.30 -4pm

25th December closed

26th December closed

27th December closed

30th December 8.30 – 5pm

31st December 8-4pm

1st January closed

2nd January 8.30 – 5pm

3rd January 8- 4.30 pm

The Housing Options Service will mirror the telephone and face-to-face service opening/closing times as above.

Out of hours and Homeless call: 0116 221 2770

Christmas and New Year Daily Diary Sheet 2019

	Monday 16th December 2019	Tuesday 17th December 2019	Wednesday 18th December 2019	Thursday 19th December 2019	Friday 20th December 2019	Saturday 21st December 2019	Sunday 22nd December 2019
Morning	The Bridge, 43 Melton Street, Leicester. -Breakfast 6am-8am					Eat 'n' Meet, St James the Greater, St James Terrace- 11.15am – 12.45pm Hot food & drinks	The Y Support Project, Dawn Centre, Conduit Street -10am - 12pm open for Brunch.
	No.5 Centre 5 Hill Street -Opens 8am – 3.30*pm –Hot & cold drinks (*until 3pm Friday). 12.00pm-12.30pm-Lunch (referred/registered clients only).						
Afternoon	The Y Support Project, Dawn Centre, Conduit Street -Opens 8am -1pm open as normal. Breakfast for Rough Sleepers 8am – 9am.					The Lighthouse, NTCG, Melbourne Road, Leicester, LE2 0DR Hosting a free three course Christmas Meal, accompanied by good company, fun, games and of course Christmas Carols. Open: 1pm	The Bridge 43 Melton Street, Leicester. -Food, drinks & warm place to meet (3pm– 5pm)
	No.5 Centre 5 Hill Street -Open until 3.30*pm –Hot & cold drinks (*until 3pm Friday). 12.00pm-12.30pm-Lunch (referred/registered clients only).						
		Centre Project - 12.00 – 5pm open drop-In (food & drink available to buy between 12.30 – 1.45pm)	Sound Café at St Martins House in the Grand Hall, 7 Peacock Lane. - 1.30pm-3pm Light refreshments and engage in singing, art and poetry.	Centre Project -12.00 – 5pm open drop-In (food & drink available to buy between 12.30 – 1.45pm)			
Evening	The Full Gospel Mission -7pm-7.45pm Opposite New Walk Museum serving Soup, Sandwiches, snacks and hot drinks	Open Hands Compassion Centre Christmas Pie Night is at 7pm which is open to anyone in need of a free hot meal.	Help the Homeless Leicester Feed - 6.45pm Leicester Market Place- Hot and Cold Food, Drinks and Snacks	The Bridge, 43 Melton Street, Leicester. -Food, drinks & warm place to meet 6.30pm– 8pm.	Triangle – Holy Trinity Church - 7.30pm Triangle Christmas Party-meal and drinks	Midland Langar Seva Society in the Market Place -Hot food & drinks 7pm -8 pm in the Market Place	Midland Langar Seva Society in the Market Place -Hot food & drinks 5pm -6pm in the Market Place

	Monday 23rd December 2019	Tuesday 24th December 2019	Wednesday 25th December 2019	Thursday 26th December 2019	Friday 27th December 2019	Saturday 28th December 2019	Sunday 29th December 2019
Morning	The Bridge 43 Melton Street, Leicester. -Breakfast 6am-8am						
	No.5 Centre -8.30am-3.30pm Hot & cold drinks				No.5 Centre -8am – 4pm –Hot & cold drinks		The Y Support Project, Dawn Centre, Conduit Street -10am - 12pm open for Brunch.
Afternoon	The Y Support Project -8am -1pm open as normal. Breakfast for Rough Sleepers 8am – 9am.			The Y Support Project, Dawn Centre, Conduit Street -10am - 12pm open for Brunch.	The Y Support Project -Open till 1pm as normal. Hot lunches served 12.30 – 1.30/2pm for those rough sleeping or in Emergency accommodation.	Eat 'n' Meet - 11.15am – 12.45pm Hot food & drinks	The Bridge 43 Melton Street, Leicester. - Food, drinks & warm place to meet (3pm– 5pm)
	Hot lunches served 12.30 – 1.30/2pm for those rough sleeping or in Emergency accommodation.	Centre Project - 12.00 – 3pm open drop-In (food & drink available to buy between 12.30 – 1.45pm)	The Case -Hot Xmas meal (12.30 – 2.30pm)		No.5 Centre -8am – 4pm –Hot & cold drinks. 12.00pm-12.30pm-Lunch (referred/registered clients only).		
	No.5 Centre -8.30am-3.30pm Hot & cold drinks 12.00pm-12.30pm-Lunch (For referred/registered clients only)						
Evening	The Full Gospel Mission -7pm-7.45pm Opposite New Walk Museum serving Soup, Sandwiches, snacks and hot drinks	Midland Langar Seva Society in the Market Place -Hot food & drinks 7pm -8 pm in the Market Place	Help the Homeless Leicester Feed - 6.45pm Leicester Market Place- Hot and Cold Food, Drinks and Snacks	The Bridge, 43 Melton Street, Leicester. - Food, drinks & warm place to meet 6.30pm– 8pm.	Midland Langar Seva Society in the Market Place -Hot food & drinks 7pm -8 pm in the Market Place		Midland Langar Seva Society in the Market Place -Hot food & drinks 5pm - 6pm in the Market Place

	Monday 30th December 2018	Tuesday 31st December 2018	Wednesday 1st January 2020	Thursday 2nd January 2020	Friday 3rd January 2020	Saturday 4th January 2020	Sunday 5th January 2020
Morning	The Bridge 43 Melton Street, Leicester. -Breakfast 6am-8am		The Y Support Project, Dawn Centre, Conduit Street -10am - 12pm open for Brunch.	Regular Service Resumes			
	No.5 Centre -8.30am-3.30*pm Hot & cold drinks (*until 3pm New Year's Eve)						
	The Y Support Project -8am -1pm open as normal. Breakfast for Rough Sleepers 8am – 9am.Hot lunches served 12.30 – 1.30/2pm for those rough sleeping or in Emergency accommodation.						
Afternoon	No.5 Centre -8.30am-3pm Hot & cold drinks 12.00pm-12.30pm- Lunch (For referred/registered clients only)						
		Midland Langar Seva Society in the Market Place -Hot food & drinks 7pm -8 pm in the Market Place	Help the Homeless Leicester Feed - 6.45pm Leicester Market Place- New Year's Day Meal (Turkey, mince pies, presents etc)				
Evening							